



SERVICE HOTLINE

REFERENCE NUMBER: 047/2020

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Stock Exchange

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UPDATE ON FTSE/JSE FIXED INCOME INDICES SERVICE AND PARALLEL PERIOD

We would like to thank clients for the continued support in transitioning over to the new Indices service.

The go-live went into effect on Monday, 2 March 2020 but the parallel run was extended by one week to provide more testing time. Clients that were ready to switch to FTSE Russell Fixed Income Indices were able to do so from that Monday.

Technical problems have unfortunately occurred in this week which are being addressed with urgency for which the JSE and FTSE apologises.

In the interest of ensuring a stable environment before discontinuing the calculation of the JSE Bond Indices and data provision, we will be extending the parallel period until we have a stable data calculation and data provision service.

Further to this, in light of the challenges experienced, we have decided to not impose the new data fees until **1 April 2020**. This means that the current JSE Bond Indices data fees will still apply until the end of March.

Updates will be provided on a weekly basis until such time that the service is stable.

If you have any questions or concerns, please forward them to

MDClients@jse.co.za

Service:

JSE Bond Indices

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact your Market Data Account Manager or send an email request to

MDSalesTeam@jse.co.za

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